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1/12/2020

### For Representatives and Visitors

1. Visitor's hours will be from **9-5 pm Each Day.**
2. **Mask wearing for visitors will be Mandatory as per the current guidelines to gain entry to Wheatfields.**
3. Visitation will be limited to (i) is the only care and support visit made to the resident on that day; (1 visit (1-2 person) once a day).
4. Visitors are to ensure they sign the risk assessment forms and register on entry to Wheatfields. Your temperature will be taken and recorded and you will be required to wear a mask.
5. Visitors will not be able to enter an aged care facility unless they have been vaccinated with the 2020 Flu Vaccination from 1<sup>st</sup> May 2020. I do ask you to get proof of vaccination to provide to Wheatfields. Some of you may have already had your Flu Shot if you would like to forward your proof of vaccination please email it to [admin@wheatfields.net.au](mailto:admin@wheatfields.net.au).  
1/12/2020 - **Wheatfields is not permitted to allow you entry if you have NOT had a Flu Vaccination unless there is a valid reason as per the Emergency Declaration.**
6. Children may visit the residential care facility however they must have had the 2020 influenza vaccination and provide evidence to Wheatfields. Children under 6 months are exempt however Wheatfields will need evidence of their DOB.
7. Visits can be in the resident's room or in the designated visiting area. Please ensure that social distancing is maintained. 2m square rule applies. (You cannot have visits in communal areas).
8. Over the fence/Garden visits for family/representatives will continue and are not limited, however you **MUST** maintain the 1.5 metre social distancing (there are lines on the ground to stand behind). There should be no passing of objects or touching of residents to occur e.g. kissing, or hugging.
9. Staff can also facilitate skype calls to see and speak with your loved one on a computer screen, phone calls, letter writing. This will be able to be conducted between **10 am and 6pm:** Monday to Friday and between **1 pm and 4 pm** on Weekends just ring and ask for Lifestyle Staff.
10. For residents in palliative care your family will be able to contact the facility to make

arrangements.

11. Families/Representatives can leave personal items at reception, we do ask you place them on the table under the carport; ring the door bell and staff will come and get these items.
12. We can facilitate phone calls on mobile 0457589633 between **10 am and 6pm**: Monday to Friday just ring, outside these hours please contact the landline 08 85252154.
13. Wheatfields postal address is PO Box 26 Freeling 5372 if you would like to send anything for our residents.
14. If you would like to receive regular updates from Lifestyle Staff please email [lifestyle@wheatfields.net.au](mailto:lifestyle@wheatfields.net.au)
15. If you are not currently on the email list for your loved one please email [admin@wheatfields.net.au](mailto:admin@wheatfields.net.au) so we can keep you informed with any correspondence from Wheatfields.
16. Information for Representatives and Visitors will be on our Website and this will continue to be updated [www.wheatfields.net.au](http://www.wheatfields.net.au)
17. A reminder to representatives and visitors at no time is it acceptable to abuse or threaten our staff.

Wheatfields Team